

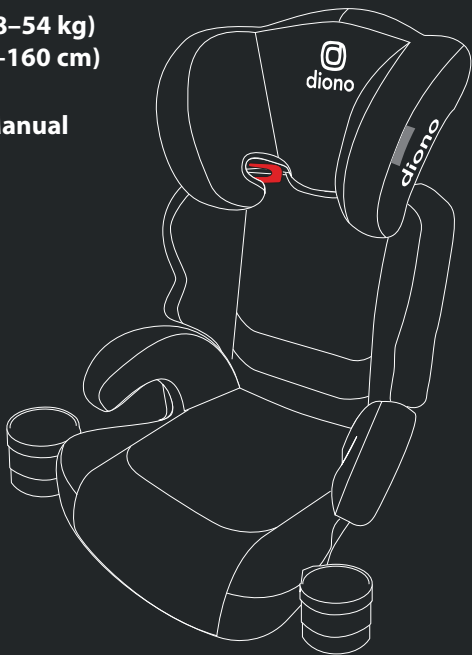


Everett[®] NXT

40–120 lb (18–54 kg)

38–63 in (97–160 cm)

**Booster Seat
Instruction Manual**



READ INSTRUCTION MANUAL
before using this child restraint.

CONTENTS

WE LOVE TO HELP!

Hello there, welcome to the Diono family! We've created this lovingly engineered car seat to help keep your child comfortable and safe with all of the goods and none of the gimmicks.



Any questions?

Diono U.S.: 1-855-463-4666

Diono Canada: 1-866-954-9786

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REGISTER THIS CAR SEAT

Please take a few moments to promptly fill out and return the attached card or register online using the direct link to the manufacturer's registration website provided.

Child restraints could be recalled for safety reasons. You must register this restraint to be reached in a recall. Send your name, address, e-mail address if available, and the restraint's model number and manufacturing date to:

Diono U.S., PO Box 77129, Seattle, WA 98177

or call 1-855-463-4666 or register online at: <http://diono.com/product-registration/>

Diono Canada ULC, 2139 Wycroft Rd, Oakville, ON L6L 5L7 or call

1-866-954-9786 or register online at: <http://diono.ca/product-registration/>

For future reference, in the case of a change of address, please take a moment to fill out the following information:

Model Number: _____

Manufacture Date: _____

This information can be found either on the registration card or on the manufacturing label located on the seat.

For recall information, call the U.S. Government's Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.NHTSA.gov>.

OUR STORY

Time. It goes so fast...

Who would have thought that over two decades have passed since we first stepped out into the world and started a business dedicated to family travel.

Well the world has changed a lot, but we're proud to say that we haven't (sure we've grown up), but we are still as passionate about what we do today as we were back then.

Our story is 'made of Seattle', a city like no other. This is a place where creative minds & innovators rub shoulders within a landscape of adventure; a place where being 'a little different', is the everyday norm.

With a love for design and an understanding of modern parenting, we strive to create amazing products, so that you and your little ones can celebrate the joy in every journey.

People who own Diono products can be found in all four corners of the big, blue, green ball we all call home. Some are fans & followers, some are supporters, tweeters, social media magicians, miracle moms and devoted dads.

Without your passion, pictures, words and stories, we would never hear your voice. So tell us about your patch of grass, and join in the hustle and bustle at diono.com.

Share your journey @diono social or find the latest news on,



⚠️ !WARNING DEATH OR SERIOUS INJURY CAN OCCUR! ⚠️



Never place this child restraint in a vehicle seating location with an active front air bag. Death or serious injury may occur. If an air bag inflates, it can hit the child or child restraint with enough force to cause serious injury or death to your child. For vehicles with side passenger air bags, refer to your vehicle owner's manual for information on your child restraint installation.

Use only the vehicle's lap and shoulder belt system to restrain the child in this booster seat.

For any questions or concerns please contact diono at:

Diono U.S.: 1-855-463-4666 or online at www.diono.com

Diono Canada: 1-866-954-9786 or online at www.diono.ca

EXPIRATION

- **DO NOT** use the child restraint if any part is damaged or broken, expired (over eight years from date of purchase), missing instructions, missing parts, or if the straps are cut, frayed, or damaged in any way. Call to find out if the damaged part or parts can be replaced.



SAFE PRACTICES

- **DO NOT** leave loose objects, such as books, bags, etc., in the back of the vehicle. In the event of a sharp turn, sudden stop, or collision, loose objects can be thrown around and possibly cause serious injury to vehicle occupants.
- **ALWAYS** check all surfaces of restraint before securing your child. In warm weather, child restraints can become very hot. Do not allow children to play with vehicle seat belts.
- Before installing this child restraint in a vehicle, be sure to also check the vehicle owner's manual for information on proper installation. You can store these instructions in the manual storage compartment provided under the cover of your booster seat.
- **DO NOT** use child restraint in any configuration not shown in the instructions.
- Use **ONLY** with children who weigh 40–120 lb (18–54 kg) **AND** whose height is 38–63 in (97–160 cm).
- **ALWAYS** make sure the vehicle seat belt can properly retract before each use.
- **NEVER** leave your child unattended.

 **!WARNING DEATH OR SERIOUS INJURY CAN OCCUR!** 

- **NEVER** install in a rear-facing, side-facing or on the back of a folded down vehicle seat.
- **ALWAYS** install this child restraint in the rear vehicle seat.
- **DO NOT** install this child restraint unless the head support is supported by the vehicle seat back or vehicle headrest.
- **DO NOT** use this child restraint with any other backrest or cushions.
- **ALWAYS** secure the child restraint using the vehicle seat belt or **LATCH/UAS** (Lower Anchors and Tether for CHildren/Universal Anchorage System) connectors even when it is unoccupied. It could injure other occupants in a sudden stop or collision.
- **DO NOT** use any accessories, inserts or products not included with this child restraint, unless approved by Diono. Items not tested with this child restraint could injure your child.
- **DO NOT** modify your child restraint.
- **NEVER** provide this child restraint to another person without also providing them with the instruction manual.

CERTIFICATION



This child restraint system conforms to all applicable requirements of U.S. Federal Motor Vehicle Safety Standards (FMVSS) 213 and Canadian Motor Vehicle Safety Standard (CMVSS) 213.2 and is certified for use in passenger cars, multi-purpose passenger vehicles, and trucks only.



THIS RESTRAINT IS NOT CERTIFIED FOR USE IN AIRCRAFT

Aircraft seats do not have shoulder belts which are required for use with this child restraint.

CAR SEAT USE AFTER A COLLISION

UNITED STATES

The U.S. National Highway Traffic Safety Administration (NHTSA) recommends that car seats be replaced following a **MODERATE** or **SEVERE** collision in order to ensure a continued high level of collision protection for child passengers. In the U.S., car seats do not automatically need to be replaced following a **MINOR** collision.

NHTSA defines a MINOR crash as one in which ALL of the following apply:

- The vehicle was able to be driven away from the crash site.
- The vehicle door nearest the car seat was not damaged.
- None of the passengers in the vehicle sustained any injuries in the crash.
- If the vehicle has air bags, the air bags did not deploy during the crash; **and**
- There is no visible damage to the car seat.

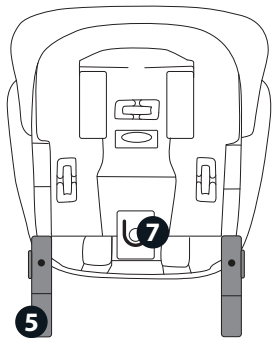
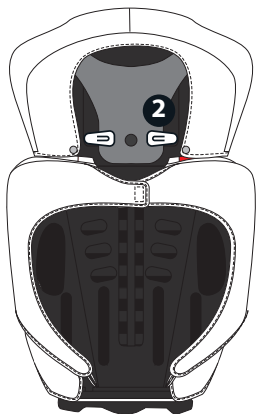
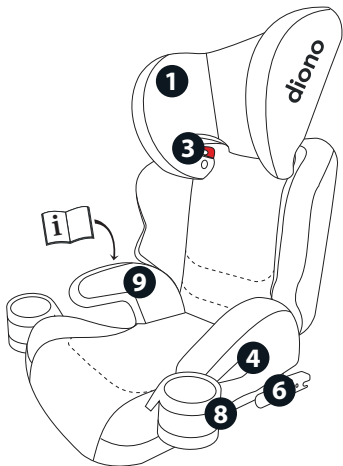
NEVER use a car seat that has been involved in a **MODERATE** or **SEVERE** collision.

CAR SEAT USE AFTER A COLLISION

CANADA

- **DO NOT USE THIS CHILD RESTRAINT SYSTEM IF IT HAS BEEN IN A VEHICLE ACCIDENT.**
- **Transport Canada designates that you MUST replace this child restraint if it has been involved in a collision.**
- You must dispose of your child seat or booster seat if the child seat was in a vehicle during a crash. Even if the child seat was empty or was not directly hit, it may be damaged.
- You must dispose of your child seat or booster seat if the shell is cracked or the webbing of the child car seat is frayed, torn or discolored.

PARTS



1. Head Support
 2. Head Support Adjuster
 3. Upper Belt Guide
 4. Lower Belt Guide
 5. LATCH/UAS Connectors
 6. LATCH/UAS Lock Button
 7. LATCH/UAS Adjustment Button
 8. Cup Holder x2
 9. Instruction Manual Storage Pocket.
- Located Under The Seat Cover.**

SAFE USE GUIDE



WARNING – failure to follow these instructions and the product labels can result in serious injury or death to your child.

Your child's safety depends on you. Death or serious injury can occur.

No child restraint can guarantee protection from injury in every situation, but proper use helps to reduce the risk of serious injury or death.

Carefully read and understand all instructions and warnings in this manual. Your child's safety depends on you knowing how to setup, install and use this child restraint properly.

This child restraint is designed for use only with children who weigh 40–120 lb (18–54 kg) **and** whose height is 38–63 in (97–160 cm).

WARNING! Use **ONLY** the vehicle's lap and shoulder belt system when restraining the child in this booster seat. **DO NOT use a lap belt only! This could result in serious injury or death.**



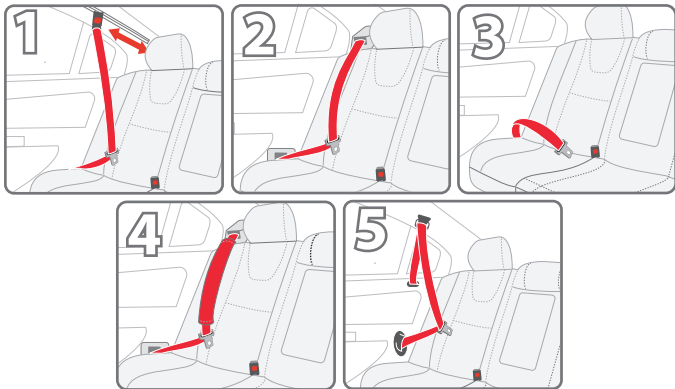
VEHICLE SEAT BELT TYPES

The following types of vehicle belts **CANNOT BE USED** with your child restraint.

If any of the belt types listed below are in the chosen seating position, you **MUST** choose another seating position.

1. Motorized (Automatic) Vehicle Belts
2. Dual Retractor Lap/Shoulder Belts
3. Lap Belt Only
4. Inflatable Seat Belts
5. Door Mounted Vehicle Belts

Please refer to your vehicle owner's manual for specific information about seat belts and their use with child restraints.



VEHICLE SEAT BELT TYPES

WARNING! Use **ONLY** the vehicle's lap and shoulder belt system when restraining the child in this booster seat. **DO NOT use a lap belt only! This could result in serious injury or death.**

TYPES OF RETRACTORS

Please consult your vehicle owner's manual to determine the type of retractor in use.

1. **Emergency Locking Retractors (ELR)**

- Only locks with sudden stops, accelerations, turns or if involved in an accident.

2. **Automatic Locking Retractor (ALR)**

- Found in older vehicles.

3. **Switchable Retractor**

Most common type of retractor and is switchable from (ELR) to (ALR).

- Leave in **ELR** mode for **booster** use.

LATCH / UAS

WHAT IS LATCH/UAS?

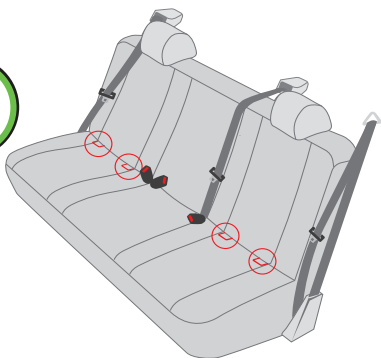
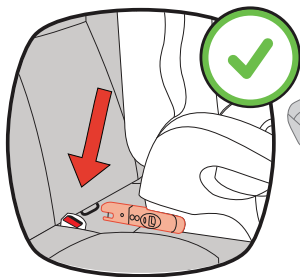
Most vehicles manufactured after September 1, 2002 are equipped with:



U.S.: LATCH (Lower Anchors and Tethers for Children)

Canada: UAS (Universal Anchorage System)

Check your vehicle owner's manual to determine LATCH/UAS compatible seating positions. Some vehicle manuals use the term "ISOFIX" instead; LATCH/UAS can also be used in vehicle seating positions that are equipped with ISOFIX. Look for the LATCH/UAS symbol that may be visible by the crease of the rear seats.

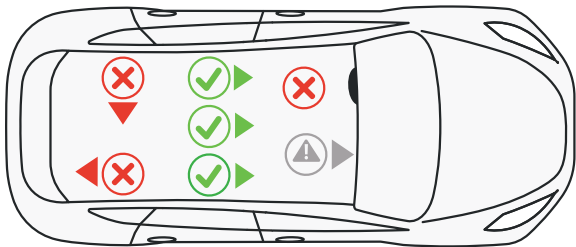


VEHICLE SEATING LOCATIONS

According to accident statistics, children are safer when properly restrained in the rear seating positions than in the front seating positions. The safest seating position is one that works best for your specific child restraint, family and vehicle model.

Before installing this child restraint you must determine the method of installation and the best vehicle seating position for that method.

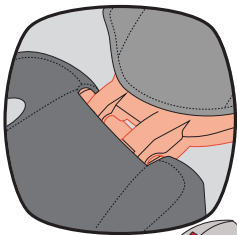
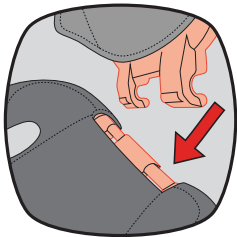
When determining whether the child restraint can be used with vehicle LATCH/UAS anchors in the rear center seating position, it is critical that you refer to your vehicle owner's manual. If the child restraint does not install best in the rear center seating location, it is recommended to move to one of the outboard seating positions.



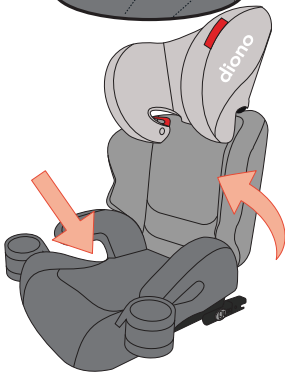
FIRST SETUP

A. ATTACHING THE BACKREST

1. With seat lying flat on the floor, place hooks at seat bottom.
2. Attach the backrest hooks to seat mounting points.
3. Push down on backrest just above hooks until fully engaged.
4. Rotate backrest to an upright position while maintaining pressure just above the hooks.



To detach backrest, follow steps backwards starting from step 4.



FIRST SETUP

B. LATCH/UAS INSTALLATION

To improve safety and performance, this booster seat is equipped with a lower anchorage system that allows secure attachment to a vehicle's lower anchor locations.

DO NOT use LATCH/UAS if installation interferes with vehicle seat belt.

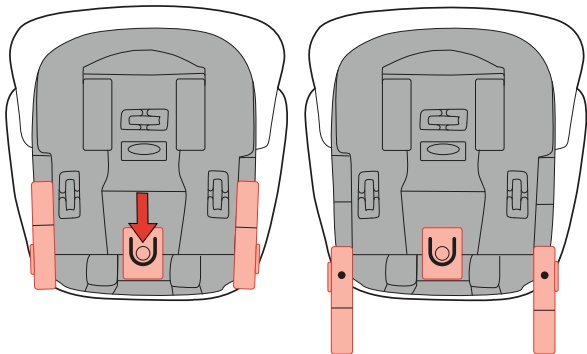
IMPORTANT: When using booster seat in center seating position, make sure it is does not rock from side-to-side, otherwise choose a different seating position.

WARNING! Unsecured objects can become flying hazards and can cause serious injury in an accident. If your vehicle is equipped with lower anchors, Diono always recommends installation utilizing the LATCH/UAS connectors with this booster seat.

1. To disengage LATCH/UAS connectors from storage slots on bottom sides of the seat, press the LATCH/UAS adjustment button, rotate LATCH/UAS connectors away from the seat bottom and extend fully until you hear a "click".

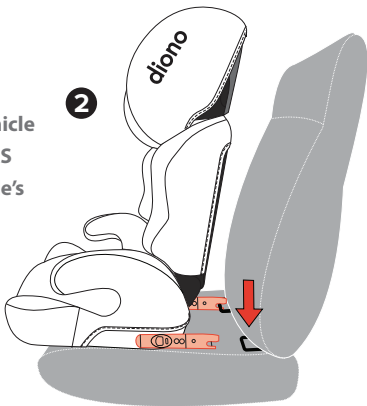
FIRST SETUP

1



2. Place the seat in the vehicle and align the LATCH/UAS connectors to the vehicle's lower anchors.

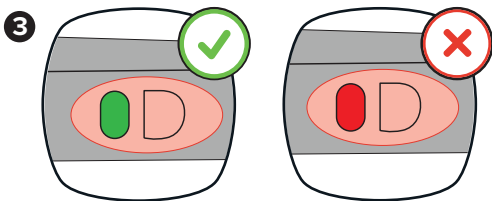
2



FIRST SETUP

3. **Attach both LATCH/UAS connectors to the vehicle anchors.** The LATCH/UAS lock button will change from **RED** to **GREEN** when the connectors “click” locking to the vehicle anchors.

WARNING! Ensure the LATCH/UAS lock button is **GREEN** on both connectors. If the indicator is **RED**, use the LATCH/UAS lock button to release the connector from the anchor and re-attach until the lock button turns **GREEN**.



4. **Booster seat should rest firmly on vehicle seat bottom and touching the vehicle seat back.** The entire seat bottom should sit flat on the vehicle seat.

NOTE: Even with LATCH/UAS connectors properly attached and adjusted, the booster seat will still have movement against the vehicle seat back and bottom.

To release the LATCH/UAS connectors, pull the grey lock button on one of the LATCH/UAS connectors and pull the seat away from the vehicle seat. Repeat for the other LATCH/UAS connector.

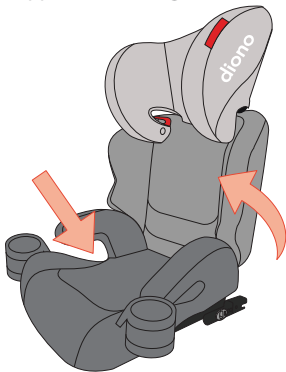
FIRST SETUP

C. ADJUSTING THE RECLINE ANGLE

IMPORTANT: It may also be necessary to adjust the recline angle of the booster seat to match that of the vehicle seat.

This booster seat features a recline angle that can adjust to match that of the vehicle seat:

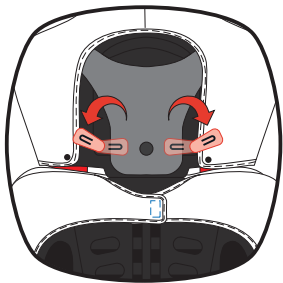
- 1. Push booster seat backrest backwards until it moves freely.**
- 2. Push the booster seat bottom down and the backrest of booster seat back into vehicle seat until there is secure positioning.** A gap is acceptable as long as the head support is touching the vehicle seat back or head support.



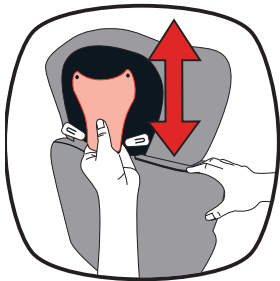
FIRST SETUP

D. ADJUSTING THE HEAD SUPPORT

1. Rotate head support adjustment tabs to release head support adjustment panel.
2. Reach under head support adjustment panel and pull panel out, at the same time pull up on head support while pushing down on backrest.



3. Adjust to proper height for child.
4. Once proper height is achieved, rotate head support adjustment tabs back to original position to lock head support.

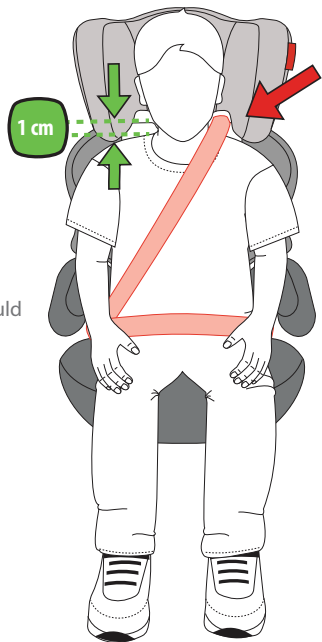


SECURING THE CHILD

Use **ONLY** the vehicle's lap and shoulder belt system when restraining the child in this booster seat. **DO NOT** use a lap belt only!

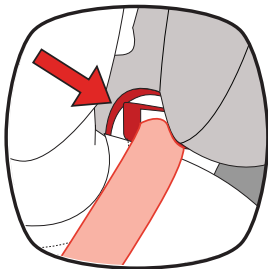
ALWAYS make sure the vehicle seat belt can properly retract before each use.

- 1. Properly position child into installed seat.** The child should be sitting upright and seated all the way back in the booster seat.
- 2. Adjust head support to proper height.** The upper belt guide should be slightly above the child's shoulders (at least 1 cm)



SECURING THE CHILD

3. **Feed the shoulder belt portion of the vehicle seat belt through the upper belt guide.**



IMPORTANT:

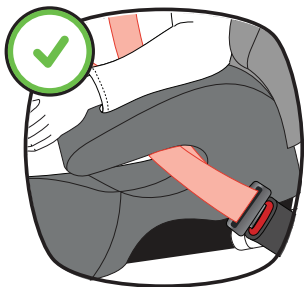
- When the shoulder belt is routed through the upper belt guide, pull some webbing out of the retractor. Slowly release it to make sure the belt properly feeds back into the retractor. **Do this between each use.**
- **Never lock the seatbelt retractor. Please refer to vehicle owner's manual for seat belt retractor information.**
- **The vehicle shoulder belt should lay over the shoulder and should NOT be touching the child's neck.**

4. **Fasten vehicle seat belt across child.** The lap portion of the seat belt should rest within both lower belt guides. Make sure the vehicle seat belt is not twisted and lays flat across child's hips, torso and shoulder. **DO NOT** lay belt high over the child's belly.



SECURING THE CHILD

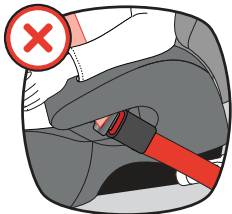
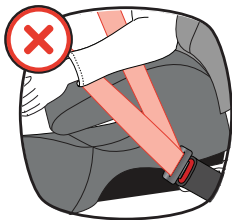
5. **Tighten the seat belt by pulling the shoulder belt portion upwards.**
6. **Confirm seat belt buckle is in correct position.** It should align with the red belt path guides on the side of seat.



INCORRECT SEAT BUCKLE POSITION

IMPORTANT: After booster seat is installed and seat belt is fastened around child, it is important to confirm correct seat belt buckle position to ensure secure installation.

- **DO NOT position the vehicle shoulder belt over the armrest. It MUST pass through the lower belt guide.**
- **If the buckle is being pulled across the lower belt guide and into the seat choose another seating position within the vehicle.**



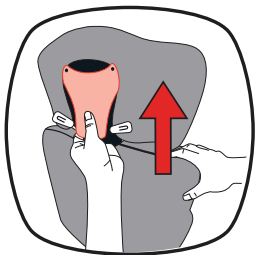
COVER REMOVAL

The Everett NXT booster seat features a three piece, easy to remove cover; head support cover, backrest cover and the seat bottom cover.

First detach backrest from seat bottom.

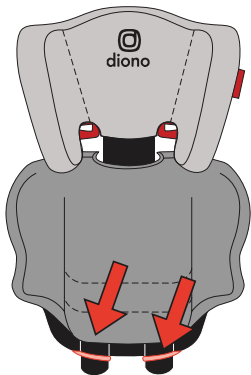
A. HEAD SUPPORT COVER REMOVAL

1. Pull head support up to highest position.
2. Unsnap the cover from back of the head support.
3. Pull elastic loops over belt guides.
4. Pull head support cover over head support shell.



B. BACKREST COVER REMOVAL

1. Unhook backrest from bottom of seat.
2. Undo hook and loop located towards the top of the cover.
3. Pull elastic loops off the bottom of the backrest shell attachment hooks.
4. Pull cover over backrest shell.

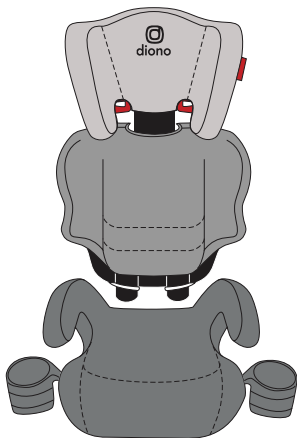


C. SEAT BOTTOM COVER REMOVAL

1. Pull cover over the bottom section of the booster seat.

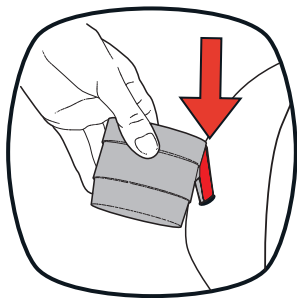
COVER INSTALLATION

1. Pull head support cover over head support and adjust cover to fit.
2. Pull the elastic hoop over the belt guides.
3. Snap plastic snaps on the back of the head support.
4. Pull backrest cover over backrest and attach elastic loops over backrest shell attachment hooks.
5. Pull bottom cover over bottom section of booster seat.
6. Attach backrest to seat bottom.



CUP HOLDER

1. To attach your cup holder, locate the cup holder icon on seat cover on either side of the seat.
2. Insert the cup holder into the slot in the seat. Push down to securely engage the cup holder into the slot.



WARNING: DO NOT use with hot liquids and foods as this could burn a child.

IMPORTANT: DO NOT step on or put excess weight on the cup holder which could cause it to break.

CARE & MAINTENANCE

DO NOT use solvents, harsh detergents or any other chemical or cleaning agent. **DO NOT** lubricate any part of the seat.

CLEANING FABRICS: SEAT COVER

Wash separately. Fasten hook and loop before washing. Machine or hand wash fabrics in cold water on gentle cycle with mild detergent. Dry flat and away from direct sunlight before re-use or storage. **DO NOT bleach, iron or dry clean.**



CLEANING PLASTICS: SEAT SHELL AND COMPONENTS

Spot clean using a damp cloth and warm water with mild detergent. Towel dry completely before re-use or storage. **DO NOT bleach.**



WARRANTY

As a part of this Diono Warranty Policy (Policy), Diono, L.L.C. dba Diono, a Washington limited liability company (Diono U.S.A.), and its foreign-related companies, Diono ULC, a Canadian unlimited liability company (Diono Canada), Diono Ltd. a United Kingdom limited company (Diono U.K.), and Diono GmbH, a German company with limited liability (Diono E.U.) (Diono U.S.A., Diono Canada, Diono U.K., and Diono E.U. shall be collectively referred to herein as Diono), warrants its products, namely its car seats, strollers, baby carriers, and accessories thereto (collectively, the Products) to their non-merchant original retail Product purchasers (collectively, the Purchasers) as follows:

1. REGISTRATION

To qualify for the warranties detailed in this Policy, Diono instructs all Purchasers to complete the online Product Registration form and mail the owner registration card included in the Product Purchase to Diono within (30) days of purchase. Failing to take such actions may prevent a Purchaser from qualify for the warranties detailed in this Policy. For more information about Product registration, Purchasers are recommended to refer to their Product's Product Manual, the Diono Instruction Manual, and/or contact Diono as provided in Section 9 of this Policy. Such registration requirements detailed in this subsection of the Policy do not apply to warranties provided by Diono E.U. as detailed in Section 2.4 below.

2. GENERAL WARRANTY PERIOD

2.1 General U.S. Warranty Period. Diono U.S.A. warrants to Purchasers that its Products will be free from defects in material and workmanship for one (1) year from the date of original purchase (the U.S. Warranty Period). During the U.S. Warranty Period, Diono U.S.A. will, at its option, repair or replace a Product if it is found by Diono U.S.A. to be defective in material or workmanship.

2.2 General Canadian Warranty Period. Diono Canada warrants to Purchasers that its Products will be free from defects in material and workmanship for one (1) year from the date of original purchase (the Canadian Warranty Period). During the Canadian Warranty Period, Diono Canada will, at its option, repair or replace a Product if it is found by Diono Canada to be defective in material or workmanship.

2.3 General U.K. Warranty Period. Diono U.K. warrants to Purchasers that its Products will be free from defects in material and workmanship for one (1) year from the date of original purchase (the U.K. Warranty Period). During the U.K. Warranty Period, Diono U.K. will, at its option, repair or replace a Product if it is found by Diono U.K. to be defective in material or workmanship.

2.4 General European Warranty Period. Diono E.U. warrants to Purchaser that its Products are in conformity with their original contracts of sale (collectively, the Contracts), and notably will be free from defects in material and workmanship at the time the Products were delivered to Purchaser, for two (2) years from the date of original purchase (the European Warranty Period). The Products are presumed to be in conformity with the Contract if they are fit for the purposes for which products of the same type are normally used, or show the quality and performance which are normal in products of the same type and which Purchaser can reasonably expect, given the nature of the Products and taking into account any public statements on the specific characteristics of the goods made about them by Diono, particularly in advertising or on labelling. Purchaser must inform Diono E.U. of the Lack of Conformity within a period of two (2) months from the date on which Purchaser detected such lack of conformity discovery. There shall be deemed to not be a Lack of Conformity at the time the Contract was concluded when Purchaser was aware, or could not reasonably be unaware, of the Lack of Conformity. During the European Warranty Period, Diono E.U. will, at the Purchaser's option, repair or replace a Product free of charge, within a reasonable time and without any significant

WARRANTY

inconvenience to the Purchaser, if it is found by Diono E.U. to be defective in material or workmanship respectively, unless this is impossible or disproportionately burdensome. When repair or replacement of a Product are impossible or disproportionately burdensome, the Purchaser may request a refund of the Product or a reduction of its price in proportion to the degree of non-conformity of the said Product, otherwise in accordance with the Diono Return Policy.

3. EXTENDED EXPRESS WARRANTIES

3.1 Qualifications. Diono warrants to Purchasers an extended warranty (Extended Warranty) for certain Products, namely (a) 2020 model year strollers and car seats (namely, Radian R and Q, Monterey, Cambria, Everett, Solana, Connect3, and LiteClick and strollers (Flexa, Excurze, and Quantum)), and (b) Diono Canada car seats and strollers (collectively, Extended Warranty Products) that will be free from defects in material and workmanship for a period of two (2) years after the general warranty periods detailed in Section 2 of this Policy (the Extended Warranty Period) has expired, provided that: (i) such Extended Warranty Product(s) were purchased new from the Website; (ii) its Purchasers have fully registered their Extended Warranty Products on the Website within two (2) months of purchase; and (iii) An original receipt of purchase for such Extended Warranty Product(s) are provided to Diono for verification. This Extended Warranty applies only in the U.S.A., the U.K. and Germany. During the Extended Warranty Period, Diono will, at its option, repair or replace a qualifying Extended Warranty Product if it is found by Diono to be defective in material or workmanship.

3.2 Extended Warranty Limitations. It is expressly agreed that Diono's obligations and the Purchaser's remedies under the limited extended warranty contained herein are exclusive and are strictly limited to the repair or replacement of the Extended Warranty Product. This limited extended warranty is conditional upon strict compliance with the provisions of the Instruction Manual for the Extended Warranty Product(s) in question. In no event will Diono be liable to Purchaser for any damages, including incidental or consequential damages, arising out of the use or inability to use any Extended Warranty Product.

4. IMPLIED WARRANTIES

Any implied warranties applied to a Product, including without limitation implied warranties of merchantability and fitness for a particular purpose, shall be limited to the duration and terms of the express written warranties detailed in this Policy. Such warranties give Purchasers specific legal rights, which vary from jurisdiction-to-jurisdiction. Some U.S. states and Canadian provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages. As such, such implied warranty limitations may not apply. Notwithstanding, neither Diono, nor any retailer selling any Product, authorizes any person to create for it any other warranty, obligation, or liability in connection with any Product not otherwise detailed in this Policy.

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5. WARRANTY LIMITATIONS

5.1 Damage Limitations. The warranties identified in this Policy do not cover: (a) any Product purchased from a non-authorized Diono retailer; (b) the effects of normal wear and tear on a Product; (c) damage arising from Product repairs or modifications carried out by a third party; (d) a Product's involvement in an accident; (e) dissatisfaction with a Product's fit, weight, functionality, color or style; (f) Product damage resulting from negligence, modification, improper installation, accident, transport damage, incorrect washing of covers, corrosion, rust, mold, insufficient maintenance, misuse or abuse; or (g) any Product defect that originated from material or design supplied by the Purchaser.

5.2 Remedy Limitations. It is expressly agreed that Diono's obligations and a Purchaser's remedies under the limited warranties provided in this Policy are exclusive and are strictly limited to the repair or replacement of a Product unless as otherwise detailed in Section 2 of this Policy. Such limited warranties are also conditional upon strict compliance with the provisions of the Instruction Manual for the Product(s) in question. In no event will Diono or any of their authorized manufacturers or retailers be liable to a Purchaser for any damages, including without limitation incidental or consequential damages, arising out of a Purchaser's use or inability to use any Product.

5.3 Other Requirements and Limitations. The warranties detailed in this Policy: (a) are non-transferable by Purchaser; (b) are only valid when supplied with proof of purchase from an authorized retailer or the Website; and (c) are valid only in the original country of the Product's purchase.

6. USE OF OUTSIDE PARTS AND ACCESSORIES

The use of covers, inserts, toys, accessories, or tightening devices produced by parties other than Diono or its authorized manufacturers (collectively, Outside Products) in any Product is not approved by Diono. The use of any Outside Product in conjunction with a Product could cause the Product to fail U.S., Canadian, U.K., and/or European safety standards. As a result, use of any Outside Product with a Product automatically voids any warranties granted under this Policy.

7. RESERVED RIGHTS

Diono reserves the right to: (a) discontinue any Product; (b) change a Product's parts, fabrics, or design; (c) substitute a Product with a comparable model or Product; or (d) apply a divergent manufacturer's guarantee for a Product in any specific geographical region.

8. SHIPPING CHARGES

Shipping charges for the replacement of any Product pursuant to a warranty granted under this Policy will be Purchaser's sole responsibility. Diono will not be responsible for any delays or damage caused by the shipment of a replacement Product. More information about Diono's shipping policies can be found in the Diono Shipping Policy.

9. QUESTIONS

Should any Purchaser have issues concerning a warranty or this Policy, Diono recommends contacting Diono Customer Service at 1-855-463-4666 (8:00 am to 3:00 pm PT) or support@diono.zendesk.com for help or assistance.

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© 2023 Diono LLC | 14810 Puyallup Street E | Suite 200
Sumner WA 98390 | United States
United States: diono.com | 1-855-463-4666
Canada: diono.ca | 1-866-954-9786

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